

# Zylin Incident Manager

Incident management is effectively all work connected to tracking and monitoring incidents that do not follow standard or desired procedures (deviations). Governments and other agencies are particularly concerned with deviations connected to Health, Safety, Environment, and Quality (HSEQ). Businesses are also concerned with any incident that negatively influences cost and quality.

Zylin Incident Manager (ZIM) is an effective tool for registering, managing, tracking, and reporting incident cases that fall under incident management or deviation control. ZIM's powerful reporting tools help identify areas where corrective measures can be especially effective. Incidents are registered, responsibility is assigned, and the incidents are monitored continuously from registration to resolution.

## Offshore Norway

**"For K.LUND Offshore, ZIM is a valuable tool to monitor our deviations and to help us with our continuous improvement works."**

ZIM has a long history of proven success and reliability with a solid customer base in the Norwegian offshore industry. K.LUND Offshore AS manufactures compressors and dryers for the offshore market worldwide. K.LUND has used ZIM for deviation registration since 2001. Draka Norsk Kabel, part of the Prysmian Group, the world's largest cable company, manufactures sub-sea cables for offshore windmills and other submarine infrastructure, and rubber cables for the oil and gas offshore industry. Draka has used ZIM as their deviation handling tool since 2002.

## ZIM Worldwide

Now Zylin offers the Zylin Incident Manager (ZIM) platform in a complete English version which also includes English documentation.

**"In the Brazil branch we have used an English translation of the program, and also in Brazil they use it both to register deviations, and to transform the deviations into improvements."**

**Kjetil Haugen**  
QA & HSE Manager  
K.Lund Offshore AS

## **ZIM**

ZIM is the best choice when a company plans to do all the adaptation work internally. ZIM is our basic multi-user incident management tool, and comes without adaptation or customization by Zylin. Zylin also offers adaptation and customization services, and extended support contracts.

## **ZIM PLUS**

ZIM PLUS is a specialized version of multi-user ZIM that has been adapted by Zylin to meet an individual customer's industry-specific and company-specific requirements.

Zylin offers two standard adaptation packages, and individualized custom adaptation services.

## **ZYLIN INC.**

**411 W, Miner Street  
West Chester, PA 19382  
Toll Free: 1-866-980-3434  
Email: [zim@zylin.com](mailto:zim@zylin.com)  
Web:: [www.zylin.com](http://www.zylin.com)**

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